

Important information and contacts for asylum in Austria:

How does the asylum procedure in Austria work (in short)?

1) *You need to apply for asylum at a police station*

2) *Police register your data, make a short interview to check whether Austria is responsible for your case. They can detain you for max 48 hours.*

3a) *In case Austria is not responsible (Dublin) for your case, Austria will try to deport you back to the country in which you have your fingerprints. You will be informed about this by a letter from the BFA (alien police), you have the possibility to fight this decision within 7 days (legal support!).*

3b) *If Austria is responsible, you will receive an invitation to another interview (prepare well, consult legal support).*

4) *You have to wait for a decision, this might take a long time.*

5a) *If the decision is positive, congratulations!*

5b) *If not, you still have the possibility to appeal against it (consult legal support)*

6) *If you get another negative decision, you can try to make another appeal (lawyer required) or make a new application with new evidence. Careful: You are now under threat of deportation.*

Where do I apply for asylum?

In Vienna: Lindengasse 48-52, 1070 Wien (seventh district, near U3 Zieglergasse).

Where can I get legal support?

There are some organisations that provide legal support for free:

- Deserteurs- und Flüchtlingsberatung:

Schottengasse 3a/1/59, 1010 Wien (first district), tel.: +43 1 5337271

Every wednesday from 18:00 open counselling

- Asyl in Not:

Währinger Straße 59/2/1, 1090 Wien (ninth district), tel.: +43 1 4084210

Every monday from 9:00 to 15:00 open counselling

- Helping Hands:

Taubstummengasse 7-9, 1040 Wien, tel.: +43 1 310888010

Appointment required!

- Diakonie Flüchtlingsdienst:

Künstlergasse 11/5, 1150 Wien, tel.: +43 1 4056295

Counselling on Monday 9:00-14:00, Tuesday 9:00-13:00, Wednesday 9:00-16:00, Thursday 9:00-13:00

There are also lawyers who can help you with your procedure, but keep in mind that they do not work for free.

What is a green card, what is a white card?

You receive a *green card* when you apply for asylum and have it as long as the responsibility for your asylum case is checked. Often, a green card means that you are not allowed to leave a certain area / district.

A *white card* means that Austria is responsible for your case and the procedure is running. You have it until you get a final decision.

Where do I get access to basic services for refugees (Grundversorgung)?

You have the right to basic support (health insurance, food and shelter) from the state:

- Caritas Asylzentrum:

Mariannengasse 11, 1090 Wien, tel.: +43 1 427880

Open on monday, tuesday, thursday from 8:00 to 16:30, friday from 8:00 to 14:00 - come early!

Where can I learn German?

There are several opportunities for learning German in Vienna, for example:

- Free course for everyone:

Every Saturday from 10:00 to 12:00 in Amerlinghaus, Stiftgasse 8, 1070 Wien

- Paid courses at Wiener Volkshochschulen:

tel.: +43 1 893 00 83, www.vhs.at

- Free course from students:

Mondays & Thursdays from 18:00 to 19:00 in Vordere Zollamtsstraße 3, 1030 Wien (room 3)

Psychological support, health care, support for women and queer

- Verein Hemayat (psychological counselling):

Engerthstraße 163/4th floor, 1020 Wien, tel.: +43 1 2164306

- Ambermed (health care, no insurance needed):

Oberlaaer Straße 300-306, 1230 Wien, tel.: +43 1 58900847

- Verein Lefö (support for women):

Kettenbrückengasse 15/4, 1050 Wien, tel.: +43 1 5811881

- Krankenhaus Barmherzige Brüder (health care, no insurance needed):

Johannes-Von-Gott-Platz 1, 1020 Wien, tel.: +43 1 211210

- Rosa Lila Villa (LGBTQIA*):

Linke Wienzeile 102, 1060 Wien, tel.: +43 1 5868150

Counselling on monday, wednesday, friday from 17:00 to 20:00

More information about the asylum procedure in Austria and Europe and the Dublin 3 regulation:

<http://www.w2eu.info>

<http://live.w2eu.info/category/austria/>

http://www.bfa.gv.at/bmi_docs/1753.pdf